

REMEDiation

DELL PROMANAGE REMOTE INFRASTRUCTURE MONITORING

Dell ProManage Remote Infrastructure Monitoring (RIM) remediation functionality goes beyond monitoring and performance to give you complete remote control over the lifecycle and management of devices and applications. By resolving alerts remotely, you can eliminate the need for a substantial proportion of onsite visits, and you can automate many tedious, manual, error-prone processes. Dell ProManage RIM remediation capabilities contain the following:

PATCH DEPLOYMENT

Save time and bandwidth by establishing, scheduling and deploying patches on a per customer or per device basis to one or multiple Windows devices, either via schedule or on-demand. You control post-install reboots to minimize disruption. Multi-tiered deployment helps reduce the network bandwidth required to download and install patches. Over 400 products are covered, including Windows, Exchange, SQL Server, Outlook, Microsoft Office, Adobe Acrobat, Firefox, Macromedia Flash, Apache and more.

AUTOMATIC REMOTE TASK EXECUTION

The 100% agentless remote task execution allows you to define and execute applications or scripts on an automatic, instant, scheduled or recurring basis to one or many Windows devices. Includes a set of common scripts to speed use, or easily add your own custom scripts. Automated execution eliminates missed tasks and provides 24x7 remediation.

REMOTE CONTROL

Take control of your customers' systems using a VNC-based desktop sharing system, which does not require the use of a VPN. Or open any TCP port across the VPN-free SilverStreak connection to use Telnet, SSH, or Microsoft Terminal Services.

FILE TRANSFER

Upload and download files to remote Windows devices without the need for a VPN or file transfer server agents.

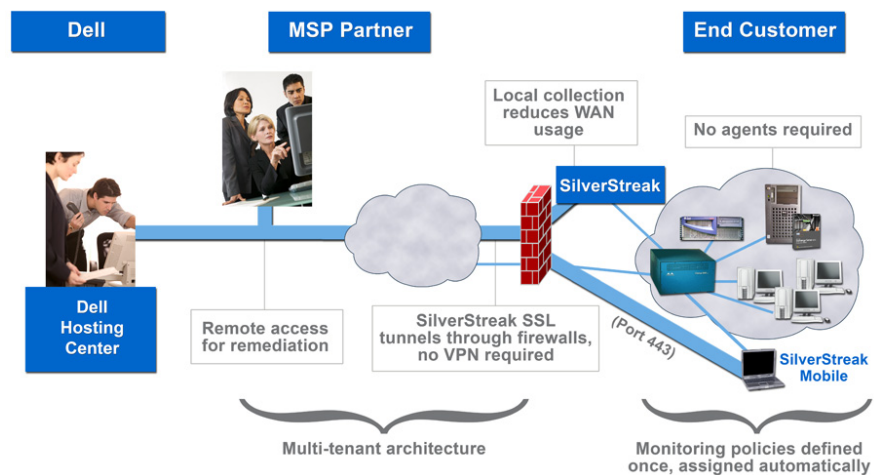
VPN-LESS DEPLOYMENT

Avoid the need to deploy VPNs or reconfigure firewalls to set up, monitor and remotely manage your customers.

AGENTLESS ARCHITECTURE

Eliminate the time-consuming tasks of deploying, installing, configuring and maintaining hardware/software probes and agents

SilverStreak and Deployment Architecture



FOR INFORMATION ON THE DELL PARTNER PROGRAM: DELL.COM/Partner

Specifications are subject to change without notice.

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